

Let Your Customers Tell You How To Serve Them Better

We develop and execute customer surveys, analyze feedback and produce reports with specific recommendations. Loyalty voice is a powerful service that provides you with customer input to drive your business performance

What We Do

- Design your on-line survey using your insight and our expertise
- Survey your external customers
- Gather the data
- Analyze the feedback
- Produce comprehensive reports
- Generate customized strategies and solutions

The Benefits of Gaining Customer Feedback

- ◆ Align your Business Based on Known Customer Preferences
- ◆ Track Your Net Promoter Score
- ◆ Know what is Important to your Customers
- ◆ Identify Internal Challenges to Excellent Service
- ◆ Keep Profitable Customers

**AND — Watch
Your Profits Soar!**

Survey Pricing

Loyalty Voice Solution: Base package \$4,500
(Set-up, questions development consultation, survey deployment, data gathering and complete report for up to 100 customers.)

Customers #101-1000 \$5 each

Customers #1001 & over \$2 each

* Add \$1500 for surveys with 11 questions or more



loyaltyvoice

*Why guess what your customers want,
when you can know?*

How We Are Different

- ◆ Expert data analysis
- ◆ Design with the customer in mind
- ◆ Specific recommendations

What Do Our Customers Think?

"I cannot overstate the value we received from Loyalty Voice! They not only gathered important customer feedback but presented it in a highly usable report with insightful recommendations from a customer service expert's point of view. Where else can you get that?"

Eric C. Hill, President
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