

Introduction for Joan Fox



Our speaker today is Joan Fox. She is president and founder of Eagle Inspiration Training & Development, a Cincinnati, Ohio based training and consulting firm, specializing in the areas of customer service, team building, service leadership, and management development.

From it's founding in 1988, Eagle Inspiration has grown to be a recognized name with many fortune 500 companies as well as smaller organizations, associations, and government entities. Joan is known for her engaging style, insight, and playful interaction with her audiences. Her clients include IBM, AT&T, the Federal Reserve Bank, NCR, International Chemical Company, and XEROX along with numerous others.

Joan Fox is listed in "Who's Who in Professional Speaking," and has been published in numerous trade publications and interviewed on TV and radio for her insights.

Today, Joan's topic is:
